



PROGRAM NOTES

SPRING/SUMMER 2007



Published for stores enrolled in the Scanning Certification Program

Commonwealth Unveils Consumer Hotline

1-877-TEST-007

Pennsylvania consumers may now register complaints or concerns about check-out scanners, gas pumps, scales and other state-regulated commercial measuring devices by calling a new, toll-free telephone number, Governor Edward G. Rendell announced on January 25, 2007.

"This new toll-free service makes it easier for Pennsylvanians to report suspected problems with gasoline pumps and other regulated devices, which will help our inspectors to better ensure that consumers and businesses are getting exactly what they pay for," Governor Rendell said.

To register a complaint regarding check-out scanners or other weights and measures devices, visit www.agriculture.state.pa.us and click on 'Bureaus,' then on 'Ride and Measurement Standards,' or call 1-877-TEST-007 (1-877-837-8007).

SCP Annual Report Published

The Scanning Certification Program's *Fiscal 2005-2006 Annual Report* is now available. It provides background information, inspection statistics and financial data relating to the operation of the program. Contact Autumn Thomas at 1-888-SCAN-SCP for your free copy.

You can also download the report and other SCP publications at Pennsylvania Food Merchants Association's web site—www.pfma.org. From the PFMA homepage, select 'Services,' then 'Scanning Certification,' then 'SCP - Publications,' to view and print various SCP documents.

Pennsylvania to Increase Weights and Measures Staff

Governor Edward G. Rendell recently announced that twenty-two full-time inspectors and staff will be added to the Department of Agriculture's weights and measures program, and each will be equipped with new laptop computer technology to improve the efficiency and accuracy of the inspection process.

"By adding professional inspectors and providing them with the tools they need, we can better confirm the accuracy of gas pumps, checkout scanners, heating fuel dispensers and scales, helping to ensure fair commerce across the state," Governor Rendell said. "The demands on the state's device inspection staff have greatly increased, and it is vital to the welfare of consumers and businesses that we meet those demands."

State law was changed in 1996 to allow counties to discontinue their own inspection programs and hand those duties to the state. Since the enactment of Act 155, 39 counties have been added to the state's inspection program. The state is now responsible for inspections in 44 of the 67 counties.

All checkout scanning systems, retail fuel pumps, scales, truck-mounted fuel meters and liquid-petroleum gas meters must be inspected annually.

To better serve Pennsylvania's consumers and businesses, the Rendell Administration is taking what it calls his-

toric actions that, for the first time, will allow the Department of Agriculture to satisfy the requirements of Act 155:

- Adding 22 full-time professional inspectors and staff to ensure that all devices are inspected annually. These new staff will supplement the existing workforce and provide continuity in inspections performed to meet the highest level of quality and cost-efficiency;
- Equipping all staff with laptop computer technology to accurately and thoroughly record inspection activity and compliance history;
- Providing more specialized equipment for retail fuel meter inspections;
- Installing a new, statewide, consolidated weights and measures information technology system to improve field inspections, schedule re-inspections and consumer reporting. This system will also provide the Department of Agriculture an efficient way to share information with county governments. Business owners will be notified electronically if devices are found to be out of compliance. The system will also be used to track equipment inventory;
- Implementing a statewide consumer complaint e-mail and toll-free phone number to register complaints and allow rapid response to problems (see front-page sidebar story for more information);

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(see *New Inspectors* on page 3...)

100% Club Honors

Listed below are the 145 most recent qualifiers for the 100% Club. Each store, inspected between October 1, 2006 and February 28, 2007, achieved a price accuracy rating of 100 percent during its on-site inspection and was also found to be in compliance with other Scanning Certification Program requirements concerning price accuracy policy signage, employee training, documentation and shelf tag clarity. **Congratulations!**

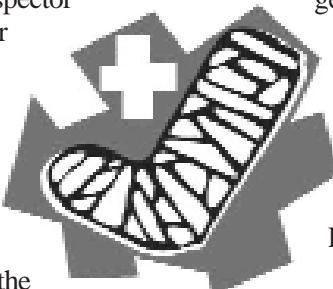
<i>Bill's Shursave-Moscow</i>	<i>Sunoco APlus #7194</i>	<i>Wawa #146</i>	<i>Wawa #398</i>	<i>Wawa #798</i>
<i>Darrenkamp's Market - Mt. Joy</i>	<i>Sunoco APlus #7209</i>	<i>Wawa #190</i>	<i>Wawa #417</i>	<i>Wawa #801</i>
<i>Fifth Avenue Foodland</i>	<i>Sunoco APlus #7263</i>	<i>Wawa #191</i>	<i>Wawa #435</i>	<i>Wawa #836</i>
<i>Giant Eagle #10</i>	<i>Sunoco APlus #7287</i>	<i>Wawa #197</i>	<i>Wawa #452</i>	<i>Wawa #840</i>
<i>Giant Eagle #63</i>	<i>Sunoco APlus #7291</i>	<i>Wawa #211</i>	<i>Wawa #459</i>	<i>Wawa #917</i>
<i>Giant Eagle #64</i>	<i>Sunoco APlus #7307</i>	<i>Wawa #212</i>	<i>Wawa #461</i>	<i>Wawa #920</i>
<i>Giant Eagle #218</i>	<i>Sunoco APlus #7311</i>	<i>Wawa #234</i>	<i>Wawa #470</i>	<i>Wawa #923</i>
<i>Giant Eagle #683</i>	<i>Sunoco APlus #7312</i>	<i>Wawa #235</i>	<i>Wawa #471</i>	<i>Wawa #931</i>
<i>Giant Food Store #29</i>	<i>Sunoco APlus #7380</i>	<i>Wawa #238</i>	<i>Wawa #477</i>	<i>Wawa #935</i>
<i>Giant Food Store #55</i>	<i>Sunoco APlus #7406</i>	<i>Wawa #259</i>	<i>Wawa #486</i>	<i>Wawa #939</i>
<i>Giant Food Store #72</i>	<i>Sunoco APlus #7484</i>	<i>Wawa #268</i>	<i>Wawa #494</i>	<i>Wawa #951</i>
<i>Giant Food Store #74</i>	<i>Sunoco APlus #7493</i>	<i>Wawa #270</i>	<i>Wawa #547</i>	<i>Wawa #954</i>
<i>Giant Food Store #79</i>	<i>Sunoco APlus #7509</i>	<i>Wawa #272</i>	<i>Wawa #557</i>	<i>Wawa #961</i>
<i>Giant Food Store #111</i>	<i>Sunoco APlus #7548</i>	<i>Wawa #282</i>	<i>Wawa #559</i>	<i>Wawa #972</i>
<i>Giant Food Store #260</i>	<i>Sunoco APlus #7572</i>	<i>Wawa #286</i>	<i>Wawa #574</i>	<i>Wawa #8006</i>
<i>Giant Food Store #313</i>	<i>Sunoco APlus #7577</i>	<i>Wawa #287</i>	<i>Wawa #652</i>	<i>Wawa #8010</i>
<i>Giant Food Store #316</i>	<i>Sunoco APlus #7596</i>	<i>Wawa #288</i>	<i>Wawa #667</i>	<i>Wawa #8018</i>
<i>Jane's Market - Biglerville</i>	<i>Sunoco APlus #7633</i>	<i>Wawa #297</i>	<i>Wawa #669</i>	<i>Tops Market #610</i>
<i>Sunoco #7517</i>	<i>Sunoco Optima #1308</i>	<i>Wawa #299</i>	<i>Wawa #691</i>	<i>Weis Market #4</i>
<i>Sunoco APlus #2327</i>	<i>Sunoco Optima #1316</i>	<i>Wawa #314</i>	<i>Wawa #692</i>	<i>Weis Market #39</i>
<i>Sunoco APlus #2330</i>	<i>Sunoco Optima #1323</i>	<i>Wawa #321</i>	<i>Wawa #695</i>	<i>Weis Market #42</i>
<i>Sunoco APlus #2331</i>	<i>Wawa #6</i>	<i>Wawa #328</i>	<i>Wawa #714</i>	<i>Weis Market #72</i>
<i>Sunoco APlus #2344</i>	<i>Wawa #54</i>	<i>Wawa #342</i>	<i>Wawa #730</i>	<i>Weis Market #78</i>
<i>Sunoco APlus #2345</i>	<i>Wawa #62</i>	<i>Wawa #343</i>	<i>Wawa #735</i>	<i>Weis Market #99</i>
<i>Sunoco APlus #2349</i>	<i>Wawa #81</i>	<i>Wawa #351</i>	<i>Wawa #754</i>	<i>Weis Market #103</i>
<i>Sunoco APlus #6021</i>	<i>Wawa #87</i>	<i>Wawa #355</i>	<i>Wawa #771</i>	<i>Weis Market #113</i>
<i>Sunoco APlus #7149</i>	<i>Wawa #89</i>	<i>Wawa #378</i>	<i>Wawa #780</i>	<i>Weis Market #156</i>
<i>Sunoco APlus #7192</i>	<i>Wawa #118</i>	<i>Wawa #379</i>	<i>Wawa #784</i>	<i>Weis Market #162</i>
	<i>Wawa #135</i>	<i>Wawa #385</i>	<i>Wawa #786</i>	<i>Weis Market #170</i>

SCP Auditor Back at Work

We're glad to report that veteran SCP inspector Bobbie Pietropaolo recently returned to work after a several month medical leave.

She underwent successful orthoscopic knee surgery last November and has been rehabbing hard ever since. This is Bobbie's second knee surgery, having had the other knee operated on in 2001.

Bobbie reports that, as much as she enjoyed the extra time with her grandkids, she's been anxious to



get back to work. The first test of her new knee occurred on March 14th at the Giant Eagle on Wharton Avenue in Pittsburgh. Other than being a little slower than usual, Bobbie says all went well.

Since 1993, Bobbie has performed inspections for member stores in western Pennsylvania, West Virginia and Ohio.

A former food retailer, she and her husband Joe live in Pittsburgh.

Kennie's Gettysburg Expansion Underway

Long-time SCP participant Kennie's Market will continue to provide Gettysburg, PA residents with access to nutritious and affordable foods thanks to the efforts of its owners, local borough officials and a community and economic development investment.

Owners P.K. and Sherry Hoover officially broke ground for their new 33,000 square foot replacement store at West Middle and Franklin Streets on January 12, 2007. Secretary Dennis Yablonsky, Department of Community and Economic Development (DCED), was on hand to present them with \$500,000 to support the demolition and construction costs for the \$5.3 million project. It includes a \$200,000 grant and a \$300,000 loan, which will support public improvement projects, including storm water upgrades, public alley improvements and curb changes. The Hoovers also received a \$250,000 grant through Pennsylvania's Fresh Food Financing Initiative.

Kennie's Market is the last supermarket left in the Gettysburg central business district, since a competitor left the downtown eight years ago.

During the groundbreaking ceremony, P.K. Hoover explained that he had considered moving the store to increase its size and amenities.

"The large companies are abandoning towns across the country to build bigger stores," he said. "The average supermarket in the United States is 45,000 square feet. It now requires several acres of property to accommodate the size, parking, storm drainage, landscaping and sidewalks."

He praised the Gettysburg borough for encouraging him to stay downtown and thanked them for their efforts to accommodate the project.

While many supermarkets have to overcome lots of hurdles to get approvals for new stores, Hoover says the Gettysburg borough has graciously assisted him with his plans to build a new replacement store adjacent to his current location.

According to Gettysburg Council President Ted Streeter, many residents in the downtown do not have a car or access to transportation to get to the stores outside town. They depend on Kennie's Market to survive.

Gettysburg residents started shopping at Kennie's Market in 1959 when P.K. Hoover's father Paul Hoover and uncle Kennie Foust opened the store. The existing 17,000 square foot store has been remodeled or expanded seven times through the years. P.K. joined the business in 1978. Today, he and his wife Sherry own three other supermarkets in Spring Grove and Littlestown, PA and Taneytown, MD.

The new Kennie's is set to open in July, then the current building will be torn down and the parking lot will be refurbished. Everything is scheduled for completion in mid-October 2007.

Hoover plans to expand every department and include more ethnic foods to better serve Gettysburg's large ethnic population. He currently employs 50 people and will add 40 more position when the store opens.



L to R: State Representative Dan Moul (R-91), owners Sherry and P.K. Hoover, Mayor William Troxell and Secretary Dennis Yablonsky, broke ground on January 12th for the new 33,000 square foot Kennie's Market in Gettysburg.

New Inspectors *(...continued from front page)*

- Developing a consumer and retail education outreach program; and
- Providing all inspectors in-service training on the latest calibration techniques and safety procedures.

To help implement the changes specific to fuel device inspections, PennDOT and the Department of Revenue are providing motor fuels and motor license funds.

Consumer advocate and SCP Vice-Chair Mary Bach views the plan as steps in the right direction for the state's weights and measures program. But she is skeptical as well. "These improvements wouldn't have occurred had it not been for the very nega-

tive results of the performance audit of gas pumps as announced on January 30th by Auditor General Jack Wagner," she noted.

Mary is concerned about proper implementation and is dismayed that the state currently doesn't even know where all the retail checkout scanners are located. "Weights and measures issues affect all consumers and businesses everyday—if the new inspectors aren't adequately trained or if the hotline isn't promoted through a comprehensive education campaign—equity in the marketplace will continue to be in jeopardy," she said. "I wish the Auditor General would inspect scanner checkout systems statewide. I suspect the findings would be eye-opening."

Weights and Measures Week: March 1 - 7, 2007

Pennsylvania is observing Weights and Measures Week from March 1 - 7, 2007 to highlight the important work of the commonwealth's device inspectors and the improvements recently announced by the Rendell administration to protect consumers and businesses.

Weights and Measures Week is recognized nationwide, in large part to remind consumers and businesses of the importance of equity in the marketplace.

This also marks the 208th anniversary of the first weights and measures law, which was enacted by the second session of the Fifth Congress and signed by President John Adams on March 2, 1799. That law dealt with the testing for accuracy and the correction of the weights, measures and other instruments used by surveyors in ascertaining duties on imports at U.S. ports.

From the beginning, the federal govern-

ment recognized the need for uniform weights and measures standards. The Continental Congress specified in the Articles of Confederation that one of its powers would be "fixing the standards of weights and measures throughout the United States." When the Constitution became effective in 1784, Congress was given the authority to "regulate commerce and fix the standards of weights and measures."

In his first message to Congress in January 1790, President George Washington said, "Uniformity in currency, weights and measures of the United States, is an object of great importance, and will, I am persuaded, be duly attended to."

It wasn't until 1901 that the federal agency, the National Institute of Standards and Technology (NIST), was created. All of the nation's weighing and measuring standards can be traced back to the agency.

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- **Published for all stores participating in the Scanning Certification Program.**
- **Subscription is included in the cost of program enrollment.**
- **If you have any questions or comments, please contact:**

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