



Pennsylvania EBT Quick Reference

EBT Programs:	SNAP and Cash Programs
Responsible State Agency:	Department of Public Welfare (DPW)
Card Name:	ACCESS Card
Card Number Begins With:	600760
Recipient Customer Service:	1-888-328-7366
Retailer Help Desk:	
EBT-Only (State Provided) Equipment:	1-888-736-6328
Integrated Equipment:	Call your third party processor
Manual Voucher Authorization Number:	1-888-736-6328
Retailer General Information Number:	1-888-736-6328
EBT Only Terminal Close-out Time:	3:30 PM EST
Recipient Card Issuance Process:	on-site at the County Assistance Office and through the recipient customer service helpdesk
Number of PIN Tries before "Lockout":	3
Emergency Voucher Limit:	\$40 when the host is unavailable
Retailer Website	https://www.ebt.acs-inc.com/retail/

Food Stamp and Cash Benefit Issuance Schedule:

Date benefits are issued:	Date benefits are available:
SNAP: Staged first 15 days	Staggered
Cash: 2 disbursements, 15 days apart	Staggered through the month